

Terms and conditions

1 In general

1.1 These terms and conditions apply to all guests at Sun Sea Sleep.

1.2 'Guests' can also be read as 'tenants or 'users'.

1.3 Ester Walvoort and Bram Braakhuis are the owners of Sun Sea Sleep.
The owners can be replaced.

1.4 By entering into a rental agreement, these terms and conditions take effect automatically.

1.5 Guests need to have a fixed place of residence or stay.

1.6 Guests of Sun Sea Sleep must comply with the house rules that are submitted and handed over at the check-in.

1.7 Guests must follow the instructions of the owners.

1.8 The owners can deny or refuse guests the access to Sun Sea Sleep with immediate effect, when they are in violation of the terms and conditions and/or household rules and/or show inappropriate behavior. This without further notice, giving reasons and without a refund of expenses.

1.9 The administration of the owners will determine at a mutual dispute unless guests can prove the contrary.

2 Prices

2.1 All accommodation rates are excluding 7% tourist tax.

2.2 The rates for the B&B include: breakfast, water, electricity, Wi-Fi, parking, intermediate and final cleaning, use of bath towels and bed linen. The rates for the apartments include: gas, water, Wi-Fi, parking, intermediate cleaning, use of bath towels and bed linen. The rate for the apartments exclude: final cleaning and electricity.

2.3 The rates do not include the cost of cancellation and travel insurance.

2.4 All rates are subject to change.

2.5 Entries of prices and rates shall be made subject to obvious errors.

3 Booking and confirmation

- 3.1 The rental agreement may be oral, by telephone, in writing or by e-mail.
- 3.2 After receiving your reservation request the owners of Sun Sea Sleep will send you a confirmation (if there is availability) and then the reservation is final.
- 3.3 The down payment of 50% of your stay must be paid 60 days before arrival. The remaining amount must be paid 1 month before arrival.
- 3.4 If the down payment is not made within this deadline to be met, the reservation will automatically expire.
- 3.5 To book your stay at Sun Sea Sleep, no extra reservation fees will be charged.

4 Payment and cancellation fee

- 4.1 No later than 60 days before arrival, the down payment of 50% of your stay must be met. No later than 1 month before arrival, the remaining amount must be met.
- 4.2 If less than 60 days before the arrival date is reserved, the down payment of 50% must be paid immediately.
- 4.3 The payments must be transferred to the bank account number stated in the confirmation e-mail / invoice. This is done in the name of Sun Sea Sleep and mentioning the booking number.
- 4.4 The accommodation is available from 15.00 p.m. on the day of arrival and the accommodation is due to be left before 11.00 a.m. on the day of departure. If guests prefer other times then this is possible in consultation with the owners. The other facilities are available on day of arrival and departure.
- 4.5 Cost for a rental car must be paid in cash on arrival in euros, dollars or guilders.
- 4.6 The other costs such as drinks, food, washing, airport transfer service, etc. must be paid in cash at departure date in euros, dollars or guilders.
- 4.7 Up to 60 days prior to the arrival date, guests can cancel their stay for free. Between 60 days and 1 month prior to the arrival date, the cancellation fee is 50% of the total bill. This amount corresponds to the amount of the down payment. Shorter than 1 month prior to the arrival date the cancellation fee is 100%.
- 4.8 When changing a booking, guests can be charged administrative expenses. This administration costs can be up to €48,-.